To:St. Joseph's Academy Parents/GuardiansFrom:Food Service ConsultantsSubject:MySchoolBucksDate:July 2022

Our lunch account system is The Heartland Mosaic Cloud Based Point of Sale, which also features the MySchoolBucks online prepayment features. It operates with a cloud based environment, which will ensure that the information is not only safe, but is updated constantly and will not be lost or have a system failure. Here are just a few of the benefits:

- Parents will be able to go to a single website at, <u>www.myschoolbucks.com</u> and set up their child's account. The website is user friendly and we believe you will come to enjoy the convenience that it offers. You will select the state, and then click on Food Service Consultants. You will then be able to set up the account. After completing the account, it will have you choose the school that your child attends. Your child's meal card number will remain the same. New students will be assigned a number. Please add the prefix 205 added to it, in order to identify the school. Example: if your daughters number is 20221257 please use 20520221257. Balances rollover to the next year.
- Parents will be able to view a detailed history of their child's account activity for the past 90 days, view account balances, set up low balance reminders, which will be emailed to you, make arrangements for automatic payments, and even use the mobile app. You can still send in cash or a check as in the past, if this is more convenient for you. The system will be available to parents 24 hours, 7 days a week. We will no longer be using Pay Pal.

We are confident that you will find the program much more convenient and helpful for you as you watch your child's meal card balance. You can contact the cafeteria manager, Jan Wilford, if you have any questions at <u>foodservice@sja1840.org</u>

Thank You! Food Service Consultants